

# FISCAL YEAR 2016/2017 *annual report*

*Artist rendering of Metropica in Sunrise, FL*





Your City of Sunrise Commission:

**Mayor Michael J. Ryan** (center)

(left to right)

**Commissioner Mark A. Douglas**

**Commissioner Lawrence A. Sofield**

**Commissioner Joseph A. Scutto**

**Commissioner Neil C. Kerch**



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**FISCAL YEAR 2016/2017**  
***annual report***



# MESSAGE FROM THE CITY MANAGER



**Honorable Mayor and Members of the City Commission,**

I am pleased to present the FY 2016/2017 Annual Report of Accomplishments for the City of Sunrise, which includes highlights of the City's accomplishments and outstanding services for the past year. We should pause for a moment each year to measure progress and celebrate our successes. I am very proud of the accomplishments in this report and thank the City of Sunrise employees for their continued commitment to excellence.

Our organization remains keenly focused on building a great city, while meeting the challenge of limited funding with innovative and outstanding service delivery that our citizens deserve and expect. This Annual Report reflects our continued commitment to prudent fiscal management, customer service, and providing our residents with the highest quality of life.

I am grateful to the residents of Sunrise; members of the educational, faith and business communities; those in elected office; and our wonderful City employees who have supported me and worked with me since I first started here in 1991. I am very proud to lead a dedicated team of highly qualified municipal employees who share my vision for the future of our great City. During the past 27 years, I have enjoyed our vibrant unique character, excellent quality of life, and world-class operations that make Sunrise a premier destination for business, culture, and tourism.

Sunrise continues to be a community that draws exciting businesses and engaged, committed and highly educated individuals who are attracted to an excellent quality of life. With a strong local economy, rising home values, excellent schools, a low crime rate and an abundance of amenities and opportunities, the City is viewed as a desirable place to live, work, own a business, raise a family, attend school, shop, play, and retire.

This report highlights our accomplishments over the last year and serves as a reminder that the best is yet to come.

## FY 2016/2017



**Richard Salamon**  
City Manager

*"We are confident in our resiliency, and in our vision to make Sunrise not only a City for today, but for the next 50 years and beyond."*



# INVESTING IN OUR FUTURE



## *investing in our infrastructure*

The City's Five Year Capital Improvement Plan demonstrates our commitment to a prosperous future through the strategic investment in our physical infrastructure to enhance and protect our valued quality of life. This focus on capital investment will serve as our blueprint for long term sustainability and success. Quality infrastructure leads to neighborhood enhancement, active and safe public places, and serves as an impetus for business development. We have capital projects in various stages of completion, from planning and design to permitting and construction. We consider each stage of completion a milestone and an accomplishment.



Changed-out 253 gas meters



Cleaned 120,000 lineal feet of gravity main lines



Repaired 3,702 square feet of sidewalks



Installed 3.87 miles of new gas mains

**811**

Completed 17,897 Sunshine 811 requests



## Here are some highlights of key capital improvement projects during FY 2016/2017:

### Completed projects:

- In partnership with Broward County, the Utilities Department completed improvements necessary to open Hiatus Road between Sunrise Boulevard and Oakland Park Boulevard.
- Completed construction of Storm Water Pumping Stations No. 2 and No. 3.
- Completed traffic calming improvements on NW 25th Court between Nob Hill Road and Pine Island Road.
- Completed expansion of the Public Safety Building Community Room.
- Completed the Shotgun Road Linear Park improvements project which includes a new 1-mile Flexi-pave surface, new benches, and new exercise equipment.
- Completed the 12th Street Park – The grand opening of the 12th Street Park was held on June 3, 2017. This park project converted a right-of-way space into a small neighborhood park/greenspace featuring a butterfly garden, gazebo, enhanced lighting, landscaping and irrigation.
- The Bridges at Springtree Golf – Facility improvements included painting the cart storage barn walls and ceiling, pressure washing and restriping the parking lot, installing landscape timber around tee boxes and greens, as well as installing plants around the flower beds at the clubhouse.
- Sunrise Tennis Club – Improvements and site maintenance at the Sunrise Tennis Club included pressure cleaning the building's roof and sidewalks, installing new court benches and umbrellas, and replacing canopies.
- Completion of a privacy/sound wall adjacent to Sunblest Townhomes.
- Completed the Sunrise Commerce Park Entrance revitalization project through pressure cleaning and replacement of more than 1,080 shrubs and 15 trees.



### Started construction of:

- Flamingo Park improvements
- Sunrise Senior Center improvements
- Sunrise Sportsplex park improvements (Pine Island Road/NW 50th Street)
- Welleby pool deck replacement



### Completed design of:

- City Park
- Civic Center expansion
- Civic Center Family Pool deck replacement
- Nob Hill Soccer Park and meeting hall
- Roarke Hall improvements
- Village Beach Club improvements
- Sunrise Athletic Complex expansion
- Sunrise Lakes Phase I Passive Park
- Sunset Strip Park
- Welleby Park improvements
- Veterans Park improvements





# *investing in our water and wastewater facilities*

**Among the most critical capital improvements are projects related to the City's water and wastewater facilities. The City continues to be proactive in making infrastructure investments as recommended under the Water Distribution System Master Plan and the Water Integrated Resources Plan. These investments protect the City's valuable investment in its utility infrastructure and help to improve water quality, supply, and reliability for customers.**

**Here are some highlights of key projects in our water and wastewater facilities during FY 2016/2017:**

- Completed rehabilitation of Wastewater Lift Station No. 107.
- Completed replacement of an old 8-inch water main serving the McDonald's restaurant and other businesses on the southeast corner of Sunset Strip and University Drive.
- Completed the Springtree Water Treatment Plant solids contact clarifier and lime silo rehabilitation and improvements.
- Completed biosolids dewatering facilities at both the Springtree and Sawgrass Wastewater Treatment plants, which provides for dewatering wastewater biosolids to reduce hauling expenses by removal of approximately 83% of water from about 75% of the sludge that was previously hauled.
- Completed water system replacements in the Escape and Valencia communities, as well as utility relocations within Pine Island Road alongside a new linear park (constructed by Broward County), north of SW 24th Street.
- Completed rehabilitation of several wells to clean, inspect and improve performance.

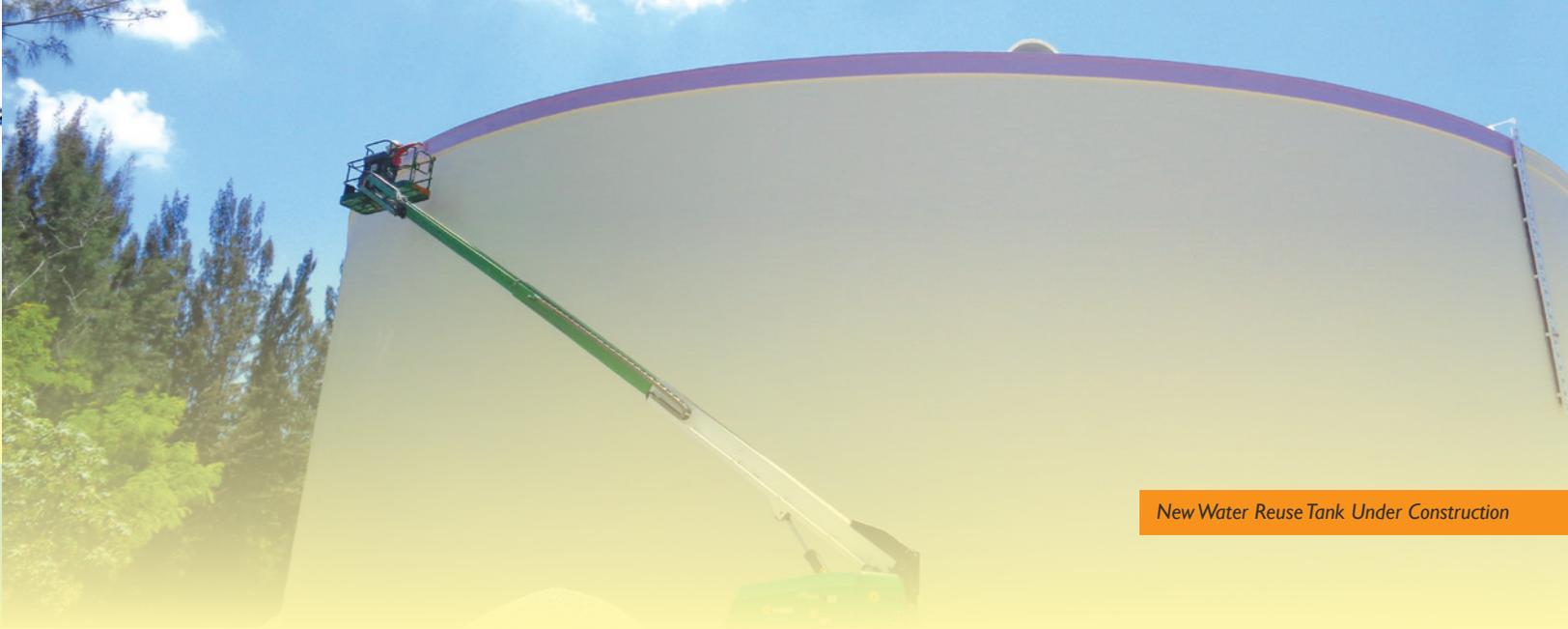
**Here are some additional Utilities Department highlights:**

**Environmental Laboratory Highlights:**

- Passed the biennial State required inspection (Sept 2017).
- Passed all the double blind performance testing samples required to maintain certification.
- Completed Southwest and Sawgrass Water Treatment Plant lead and copper and distribution system water quality parameters sampling and testing due to new source and treatment processes.
- Performed testing for the system nitrification prevention program.

**Facilities Maintenance Highlights:**

- Replaced electrical and control panels for Lift Station 323
- Upgraded Lift Station 206 control panel from capacitor 3-phase simulation to variable frequency drive.
- Facilities staff, with the support of Eagle Paint, sealed all unnecessary and unused openings at City Hall to disallow wind driven rain from entering into the office spaces and to prevent insects from entering occupied office space.
- Crews completed 3,702 sq. ft. of sidewalk repairs as part of the City's "Damaged Sidewalk Repair Program."



New Water Reuse Tank Under Construction

**Field Division Highlights:**

- Repaired 389 water services, responded to 5,153 customer inquiries, repaired 38 water main leaks, and installed/replaced approximately 868 water meters.
- Successfully completed the Unidirectional Flushing pilot program around the Springtree plant. This pilot was critical in the development of a sophisticated line flushing and scouring program for the entire water service area.
- Repaired 12 wastewater force main breaks and 24 sewer lateral breaks.
- Cleaned and completed video surveys for approximately 120,000 feet of gravity main, which serves to reduce infiltration/inflows.

**Gas Division Highlights:**

- Billed gas volumes increased over the prior year by 4.2% to a new record throughput of 528,203,100 cubic feet.
- Installed 3.87 miles of new gas mains
  - Artesia Project - installed 4,060 feet of 2” gas main.
  - Botaniko Weston residential development - installed 11,288 feet of 2” gas main.
  - Saddle Club Road loop to Bonaventure Blvd- installed 5,095 feet of 4” gas main.
- Extended gas lines to the following nine new commercial accounts:
  - Apartments at Sunrise (Portico)
  - Chow Time
  - Christian Life Church
  - Glanbia Nutrition Products
  - Island Flamez
  - Le Muncieez
  - Matchbox
  - Texas de Brazil
  - Unipharma
- Completed the walking leak survey of the entire gas distribution system within one year. This will enable the Gas Division to re-segment the survey evenly over each year for improved resource utilization.
- Completed the first year of a multi-year effort to inspect and refurbish all of the electrical isolation points within the cathodic protection system.
- Responded to 183 reports of gas odor with an average response time of 15 minutes.
- Performed inspections and corrosion prevention maintenance on 2,944 meter sets.
- Replaced 97 galvanized and steel service risers and 14 full service lines.
- Cleared 17,897 Sunshine 811 requests for locates.
- Changed out 253 gas meters.

# investing in our open space



**Open space is the key to connecting with our natural and historic treasures. Connecting to everything around us and to each other, we learn to value our environment, our heritage, and our place in the world. We grow in awareness of our responsibility to protect and cherish these things through green practices and gentle use, increasing our desire to conserve what we enjoy today for future generations.**

Parks are an integral component to quality of life, as well as an investment in the arts and cultural growth within our community. Parks provide the setting for social events of all sizes, where people can connect with each other and with nature for personal enrichment. Parks also provide an investment in infrastructure necessary for sporting events and tourism, benefiting the local economy and community as a whole. Parks provide intrinsic environmental, aesthetic and recreation benefits to our City. They promote community health and wellness, enhance property values, attract visitors, and appeal to homebuyers. They put the “Unity” in Community!



265 acres of green space



18 parks



19 pavilions for rent



6 meeting rooms for rent



1 golf course



21 ball fields



Sunrise Civic Center Amphitheater



Playground at Oak Hammock Park

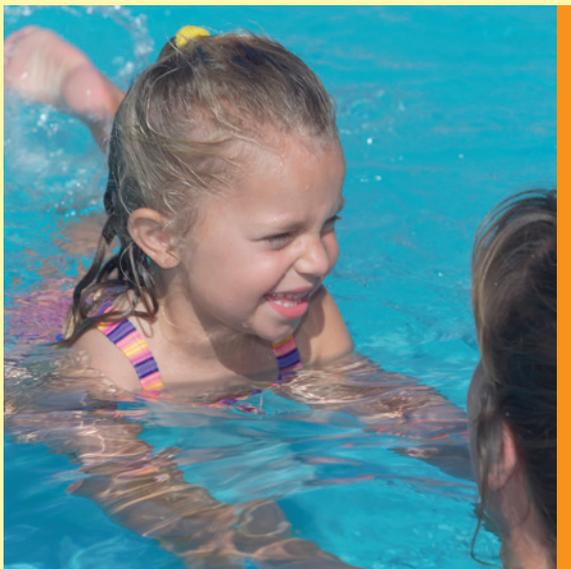


Shotgun Road Linear Park



# investing in our leisure services, facilities, and programs

Parks and recreation activities encourage healthy, active lifestyles as well as social development. Sound bodies and sound minds require physical activity and the chance to experience personal growth. Parks offer a wide range of activities suitable for all ages to get outside and get active - teaching positive lifestyle habits in all areas from nutrition to physical activities to sports and life skills.



\$204,000 in room rental revenue



335 free swimming lessons



31 theater productions



Over \$70,000 in corporate sponsorships for special events and programs



983 summer camp kids



8 Art Gallery openings



27,840 passengers received bus rides



36,715 customers served on the phone



12,480 customers served in person

# *coaching. connecting. community.*

As stewards of our future, the City needs to ensure that leisure services and recreational activities are available for all stages of our lives. Sunrise offers its residents a variety of attractive, well-maintained neighborhoods - from private gated golf-course communities to quality rental properties. The City offers a wide variety of recreational opportunities, including numerous opportunities for sports, a golf course, a tennis club, playgrounds, municipal swimming pools, a Senior Center, a Civic Center complex featuring a 300-seat theater and an outdoor amphitheater, an Art Gallery, and expansive banquet facilities. Sunrise is also home to eleven public schools, charter schools, three post offices, and a public library.

Through the efforts of the City Commission and staff, the City of Sunrise and our community continues in leading the movement for playability. The mission of this program is to work to create great play-spaces through the participation and leadership of communities. Envisioning a place to play within walking distance of every child in America is the goal.



# special event programming

Our commitment to provide quality, family-friendly activities for free or at low cost has been well received, and is instrumental in fostering the special sense of community experienced among residents. Tens of thousands of residents and visitors enjoy annual events within the City of Sunrise.

A total of 37 different special events were offered during the 2016/2017 fiscal year. The events were attended by an estimated 64,889 patrons, generating admission revenue totaling \$16,320. Vendor revenue for the year totaled \$20,285 and corporate sponsorships totaled more than \$70,000.



## Outdoor Movie Series

The Leisure Services Department recently began offering a new concept for participants of our outdoor movie series. A drive-in movie featuring the animated film *The Secret Life of Pets* was held at Markham Park during FY 2016/2017. Over 2,000 participants attended the event and the feedback was outstanding! This new event has become a regular part of our community engagement.

## Music and Theatre

The Civic Center Theatre was host to 31 shows, including concerts, plays, dance performances and programming for children and young adults. Private theatre rentals are available in the Civic Center Theatre, which can hold up to 300 guests.



## Woodstock Arts & Crafts Festival

The Woodstock organization, in partnership with the Leisure Services Department, hosted its annual arts and crafts festival in Welleby Park. This two-day event featured handcrafted items, plants, international foods, and an appearance by Santa. The Woodstock organization donated a portion of the canned goods collected to the City of Sunrise Crisis Closet, which distributes groceries to eligible residents in need.

## July 4th Celebration

The July 4th Celebration is the largest event hosted by the City of Sunrise. The FY 2016/2017 event was comprised of several events throughout the day, including a parade along Sunset Strip, a Family Fun Day at City Park, and a Concert & Fireworks event at the BB&T Center. The nighttime musical entertainment was a huge success with energetic performances by *The Baha Men* and *The Romantics*.





## Woofstock

Woofstock is the newest addition to the City's list of annual festivals. Held in February at Sawgrass Sanctuary Park, it's a day of fun for our dog friends and their owners. The event features live entertainment, demonstrations, food and retail vendors. Contests include "Grooviest Threads" and "Gnarliest Pet Tricks."



## Tunes 'n Trucks Concert Series

This hugely successful program boasted five concerts from January through May including tributes to Bruce Springsteen, the Beatles, the Eagles, Billy Joel and the music of the '60s, '70s and '80s. Monthly attendance was typically between 2,000 – 2,500 guests, even during inclement weather!



## Earth Day Festival

Each April, Sunrise celebrates green living with a free, family-friendly Earth Day Festival at Sawgrass Sanctuary Park. This day of outdoor fun is sponsored by the City of Sunrise Utilities Department and Republic Services.

## Seasonal Events

Seasonal events include our annual Fall Harvest Festival with costume contests, horse-drawn hayrides, and a pumpkin patch. Our Winter Wonderland included children's crafts, holiday treats, piles of snow, and pictures with Santa and Mrs. Claus. Special events such as these bring our community together with increased participation year after year.

## Cultural Festival

The Cultural Festival is held each November in City Park. It is a family-friendly event designed to celebrate, highlight, and unify the diverse cultures in our City. The event focuses on the commonalities we all share: the importance of family, friends, a cohesive community, and preserving the legacy of our collective pasts. To this end, the festival showcases multi-ethnic foods, music, art, and dance.



# education and enrichment



## Community Chess Initiative

FY 2016/2017 marked the first full year of operation for the **Sunrise Center for Excellence in Chess**. The Center represents the City's sustained commitment to chess, and works to support chess programs and initiatives in schools, in childcare settings, and in the community at large. Among its many activities, the Center provides free instruction at the City's weekly open play chess sessions at the Sunrise Civic Center; supports a free Chess Club for students in grades 4-12 at the Village Multipurpose Center; and hosts student tournaments throughout the year.

**“Champions of Chess” Student Tournament** – Sunrise began hosting its annual Champions of Chess tournament in 2012. In 2017, 60 students registered, representing children of all ages from elementary, middle and high schools.

**Mayors’ Chess Challenge** – This friendly series of chess competitions brings together elected officials, community leaders, students, families and chess players of all ages and abilities throughout Broward County. This program supports and celebrates scholastic and community-based chess programs in various municipalities around the County.

**Open-Play Chess** – Each Saturday the City hosts free, supervised chess play in the lobby of the Sunrise Civic Center Theatre. This has been a successful program with many participants.



## Summer Camp

The 2017 Summer Camp program hosted 983 campers at 12 camp sites. The program included 6 talent shows and another amazing Theatre show (Into The Woods). New field trips were added including Rebounderz, Coral Glabes Actors Playhouse, Frost Science Museum and Fire & Safety Expo. New on-site program activities included Chess Clinics, Fright Factors, Goo Time and Get Fit 4 Kidz. We also used a new location and city pool at Roarke Hall.

## Kids Day Off Program

Program participants were treated to new field trips including the Palm Beach Zoo, Miami Car Museum, and hands-on nature and wildlife presentations at Safari Edventure.



## Fort Lauderdale International Film Festival (FLIFF)

The City of Sunrise served as an official venue for the film festival. Ten films were screened and three parties were hosted over a 3-day period. This marked the City's fifth year of participation and the largest turnout since the inception of the collaborative relationship with the Fort Lauderdale International Film Festival.

## cultural arts

### Civic Center Art Gallery

Eight exhibits were presented in the Civic Center Art Gallery during FY 2016/2017. Featured local artists depicted unique subject matters and represented the use of various artistic media. Opening receptions were hosted for each exhibit, providing visitors with a unique opportunity to meet the artists and discuss their work. Admission to the gallery and the opening receptions was provided to the general public at no charge.



### Sunrise Symphonic Pops Orchestra

Marking its 30th season, the Sunrise Symphonic Pops Orchestra held five performances and collaborated with guest artists to offer audiences musical selections from jazz, rock, pop, R&B, opera, and Broadway hits.



### Word Up! Poetry Initiative

Working in collaboration with the Jason Taylor Foundation and the Omari Hardwick blueapple Poetry Network, Sunrise continued to host its popular monthly Lyrical Lounge teen open mic nights. Enhancements included the addition of a juried art show for teens, with prizes sponsored by local businesses.



Additional youth programming included the annual Word Up! Poetry Slam (which celebrated its eighth year in October 2016), and writing workshops for Piper High School and Village Multipurpose Center aftercare students facilitated by Florida International University graduate students. On Martin Luther King Jr. Day, Leisure Services also hosted "Write Your Dream" – a free writing workshop based on the works of Dr. King. In its third year, the workshop drew an estimated 50 students.

### Anime Film and Japanese Culture Festival

The City relaunched the Anime Film and Japanese Culture Festival. The full-day event featured animated movies, magna, calligraphy art, bonsai demonstrations and a "cosplay" costume contest. The event tied in an evening performance by the Yoshiko Taiko Dojo Taiko Drummers, as well as an art exhibit in the Civic Center Art Gallery featuring Sunrise-based writer, painter, illustrator and digital designer, Carlos Aleman.



# social services

## Children’s Holiday Party

A true labor of love, this annual event unites Sunrise residents, City employees, local businesses and civic groups in providing a memorable holiday season for children from low income families in Sunrise. Through its continuing co-sponsorship commitment, the Doubletree by Hilton Hotel at Sawgrass Mills once again provided the use of its facilities, and a full buffet breakfast for the children, their accompanying parent or guardian, and event volunteers.

A total of 99 children from 33 Sunrise families were provided gifts donated by the Sunrise community. The children were treated to a fun party complete with a professional DJ, magic show, and a special visit from Santa and Mrs. Claus, Rudolph, Frosty, and several elves. Each family was provided with a professional family portrait to commemorate the event.



## Thanksgiving Food Basket Distribution

The Senior and Social Services Division is responsible for coordinating and overseeing the annual Thanksgiving food basket distribution program to assist low income families in Sunrise. Each year, the Division seeks assistance from City employees, private and public organizations, clubs, social groups and businesses in order to provide baskets consisting of turkeys and all the trimmings needed for a traditional Thanksgiving dinner. In FY 2016/2017, 175 families were provided baskets due to the generous contributions from the Sunrise community.



## Emergency Food Pantry

Approximately 3,100 canned food donations were collected to benefit the City’s food pantry at the 2016 Woodstock Arts and Crafts Festival. Canned good donations are accepted and distributed year round to Sunrise families facing financial crisis.



## senior programs



### Health Lectures

Lectures providing specialized health information covering a wide array of topics were provided to Seniors throughout the year. Topics included medication management, breast cancer awareness, information regarding heart disease, hypertension, cholesterol, mental wellness, life changes, physical therapy, aromatherapy, podiatry, and animal assisted therapy.

### Senior Trips

A variety of exciting trips and guided tours were offered to our active seniors this year. Destinations included Mounts Botanical Garden, Magic City Casino, Urban Farming Institute, Busch Wildlife Sanctuary, Perez Art Museum, Broward Center for the Performing Arts, Pembroke Gardens, Hard Rock Casino, American Airlines Arena, Coral Springs Center for the Arts, John Pennekamp State Park, the Round Up, Delray Beach Marketplace, Marlins Park, Stage Door Theater, Mangos South Beach, Coconut Creek Casino, Safari Adventures, Morikami Museum, Zoo Miami, Boca Museum of Art, Gulf Stream Casino, Knaus Berry Farm, Navy SEAL Museum, and Hollywood Beach.



### Free Sunrise Bus Transportation

The City of Sunrise operates a multi-faceted transportation program which includes bus routes, medical transportation, special event shuttles, senior and youth trips, camp transportation and more. Bus ridership for the fiscal year totaled 27,840. The division also provided transportation services for 37 Senior Center trips and 67 special events, camp trips and other programs.

Minibus services were provided to 36,050 passengers, and non-emergency medical transportation services were provided to 2,494 passengers. The Sunrise City Commission generously waived bus ridership and non-emergency medical transportation fees in an effort to promote preventative care and affordable access to services and programs.

### Transportation Planning Workshop Focus Group

The Florida Department of Transportation hosted a focus group designed to gather feedback needed in the development of educational and resource materials geared towards encouraging seniors to plan ahead for a safe transition from driving.

The Sunrise Senior Center was one of seven locations throughout the State, and the only one in Southeast Florida, to participate in the workshop. Fourteen participants spent an hour with the Safe Mobility for Life Coalition team to provide feedback and review content of draft materials regarding this important topic.

# adapted recreation

## Adapted Aquatics

Integrated swimming lessons designed to support those with special needs were provided by the Sunrise aquatics staff.

## Autism Swims

The City of Sunrise hosted its annual Autism Swims event and worked with countywide organizations to create awareness and provide resources to families of children with Autism.

## Back to School Dance

This event, hosted jointly with Broward County's Special Populations Section, provided an evening of dancing and light refreshments for young adults with special needs and their families.

## Spring Fling Dance

The City of Sunrise, in its continuing collaboration with the Special Populations Section of the Broward County Parks and Recreation Division, hosted the Spring Fling Dance for adults with special needs and their families.

## "Eggstravaganza" Beeping Egg Hunt

This event, hosted jointly with the Lighthouse of Broward, provided children with visual impairments an opportunity to participate in an egg hunt. The eggs used for the event emitted a loud beeping sound for the children to follow.

## Wheelchair Basketball

The City of Sunrise continued to support and provide a home for the Sunrise Suns Wheelchair Basketball Team. The Sunrise Suns is a member of the National Wheelchair Basketball Association (NWBA) and celebrated their six-year anniversary in April 2017. The City provides a basketball court at Village Multi-Purpose Center and offers the Civic Center for their annual Invitational Tournament.





## Soccer Success

The City continues to have a robust soccer program, on both the recreational and competitive fronts. The recreational soccer program includes over 50 teams ranging from 4 – 17 years old, and is our largest recreational sport. The Sunrise Soccer Club competitive travel program continued its impressive run. Twenty players from the Sunrise Soccer Club signed to play college soccer, including 14 players at a Division I level.

In collaboration with Ed Morse Sawgrass Auto Mall and the Chevy Youth Soccer Program, a free recreational soccer clinic was held at Nob Hill Soccer Club Park. This was the only clinic of its kind to be hosted in Broward County.



## Travel Basketball Program

The City contracted with Cecil Diaz and the Hoopster Basketball Academy to reactivate a travel basketball program, which had not been offered to residents for almost 10 years. Hoopster Basketball supports two teams that practice at the Civic Center and Village Multipurpose Center while competing in local tournaments. With the program's success and potential for growth, the City Commission approved funds to further the program during FY 2016/2017.

## Pickle Ball

Pickle ball is offered in the Civic Center Gymnasium on Mondays and Thursdays and has become a very popular activity.



## Volunteer Coaching

Athletics programming provided over 500 volunteer coaching opportunities throughout the year. Volunteer coaches are the backbone of the youth athletics programs. Coaches are required to undergo Level II background checks and attend a free CPR certification class.

## Athletic Club Memberships

The Athletic Club offers various membership options for residents and non-residents. Total memberships averaged for FY 2016/2017 was 882.

# MANAGING A STRONG CITY

## *responsible and responsive government*

The City of Sunrise is committed to responsible and responsive government: **Good Government**. A significant component of responsible government is the fiscal stewardship of public funds. Our financial plan is designed to advance the organization through the provision of optimum government services to our residents while investing in social capital to enhance the overall health of the City of Sunrise.

As City Manager, my goal is to provide a dynamic city organization that delivers the highest quality of services to our residents in a cost effective manner. We are aligning priorities within the organization, adopting a cross-departmental approach to addressing issues, and managing within our means while strategically planning for the future. Sunrise residents can rest assured that their hard-earned tax dollars are being strategically parceled by the most capable team around.

## **Moody's:**

*“Sunrise has a very high quality credit position, and its Aa2 rating slightly exceeds the U.S. city median of Aa3. The rating reflects a robust financial position, and a healthy socioeconomic profile with a considerable tax base.”*

## *city management goals*

The vision for Sunrise is to be a world-class city by having a competitive, dynamic and sustainable economy that draws on our distinctive strengths in commerce, housing, culture, retail, and entertainment and includes:

- Providing outstanding customer service
- Playing our part in limiting the impacts of climate change
- Having a workforce of highly skilled, enterprising and industrious people
- Being a clean City - attractive, culturally rich, outward-looking and welcoming
- Being a place where residents from all backgrounds feel safe, can aspire, succeed and live well





## community highlights

- Expanded the City's Microwave Point to Point Wireless network to provide backup connectivity to additional City sites in Utilities and Leisure Services, and to enhance Wi-Fi hotspots in City parks for the community.
- Updated landscaping signage and lighting for the Commerce Park entrance.
- Installed street indexing signage in front of businesses along University Drive.



- East Sunrise Improvements Master Plan – Kicked off the development of a Master Plan to revitalize the City's original neighborhoods. Staff branded the initiative and held community meetings to engage our residents and gain public input.
- Conducted the November 8, 2016 general election for three qualified candidates to elect City Commission Group A.
- Oversaw early voting for the general election.
- Held a monthly workshop for vendors, "How to do business with the City of Sunrise."
- Held a Cyber Security Summit with more than 250 people in attendance. Keynote speakers included Frank Abagnale and Walt Manning.
- Purchased various land and property to further the City's recreational needs.
- City began a new solid waste and recycling franchise agreement with Republic Services on January 1, 2017. The new agreement expanded the level of service for residents including weekly bulk trash collection and an automated curbside garbage collection program.
- Introduced American Express as an accepted method of credit card payment for all utility customers in-person, online and over the phone.
- The City of Sunrise was one of only two cities in the US selected to host the Red Bull Wings for Life World Run in 2017.



# key accomplishments

## Highlights of key accomplishments during FY 2016/2017:

- Implementation of a new electronic timekeeping and scheduling system, Kronos Workforce Timekeeper and Telestaff, which will eliminate paper timecards and is expected to increase productivity for all departments.
  - Implemented Phase I Financials Module of the City's new Enterprise Resource Planning (ERP) system, Tyler Munis, which will automate and integrate business processes and provide electronic services to the public.
  - Conducted Sunshine Law/Ethics training for new City board members.
  - Researched and implemented closed captioning services for live webstreamed events.
  - Retroactive digitizing of advisory board minutes back to 1997 and retroactive digitizing of City Commission minutes back to 1989.
  - Expanded the City's SharePoint environment to enhance City-Connect, the City's intranet, and created various applications and workflows to streamline and automate internal, manual processes.
  - Hardened the overall security of the City's network and infrastructure by updating firmware, applying patches, and maintaining compliance via proactive measures and following best practices.
  - Successfully enacted our IT Disaster Recovery and Business Continuity Plan during the Hurricane Irma incident.
  - Designed and implemented a new Enterprise Geographic Information System (GIS) infrastructure utilizing the latest Esri software and virtual server technology.
  - Developed data, web applications, detailed maps, and a GIS portal in support of the City's National Flood Insurance Program's (NFIP) Community Rating System (CRS) recertification. CRS is a voluntary incentive program that recognizes and encourages community floodplain management activities that exceed the minimum NFIP requirements.
  - Updated sanitary sewer data in support of the CUES GraniteNET inspection system to ensure that it meets the standards set forth by the National Association of Sewer Service Companies.
  - Implemented a new workflow for incorporating the City's decorative streetlight electrical network into GIS, which includes street light poles, pull boxes and conduits.
- 
- In an effort to recruit a highly skilled and talented workforce and to increase exposure to the City's excellent employment opportunities, City staff participated in the following community career fairs and expos, while specializing in events that cater to our U.S. Veterans.
    - Two Job News Career Fairs: over 2,500 local job seekers attended each event and visited the City of Sunrise booths which were represented by Human Resources, Police, Fire Rescue and IT staff.
    - Paychecks for Patriots held an event geared to provide employment opportunities to military veterans upon their return from deployment. Over 1,200 veterans attended the event held at Broward Community College.
    - Veteran's Affairs Meet and Greet held at Broward County VA Clinic. The City partnered with local employers to distribute employment brochures and conduct one-on-one sessions with disabled veterans.
    - Claim Your Future Career Showcase was an event designed to introduce Broward County high school students to the extensive career opportunities offered by the City of Sunrise and other organizations.
  - Continued networking partnerships with external organizations to improve diversity and Veterans' outreach and to enhance recruitment efforts:
    - Florida Memorial College
    - Urban League of Broward
    - Florida Atlantic University (FAU) – Hispanic Leadership Team
    - Job News Job Fair – BB&T Center
    - FAU Internship Job Fair
    - Paychecks for Patriots Job Fair
    - Network partnership with Florida Veterans Coalition

# key accomplishments

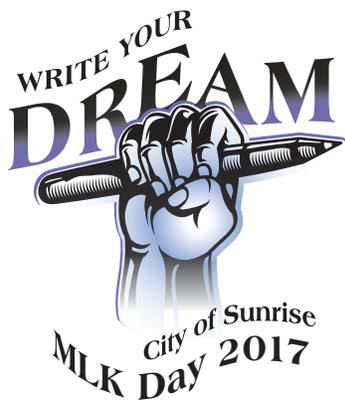


- Held the City's Annual Employee Recognition Service Time Ceremony to recognize the dedication and service of over 325 employees who have met service time milestones.
- Implemented a new Employee Retirement Savings Program. This is a joint partnership between the City and the International City/County Management Association (ICMA-RC). This education and savings program is designed to assist and incentivize employees to better prepare for their retirement.
- Annual City of Sunrise Volunteer Appreciation Breakfast and Awards Ceremony.
  - 485 volunteers collectively contributed approximately 26,000 volunteer hours to the City of Sunrise.
  - 154 guests attended and 33 volunteers were recipients of the prestigious President's Volunteer Service Award for providing at least 150 volunteer hours to the City.
- During FY 2016/2017 the Human Resources Department offered over 50 training workshops to City of Sunrise employees.
  - Diversity Training 101- Mandatory training for all City employees on essential workplace issues such as cultural competency/diversity, prevention of sexual harassment, and prevention of workplace violence.
  - Customer Service/Diversity Training 102 - This class focuses on tools, techniques and tutorials aimed at delivering superior customer service, as well as cultural competency.
  - Violence in the Workplace including Bullying Training - A comprehensive look at workplace violence; how to prevent it on an individual and organizational level, and how to respond to it if it does occur. This course teaches participants to understand the definition of workplace violence and identify some warning signs.
  - Business Writing I and II - Grammar and Punctuation - with technology, email has become a primary means of communication in the workplace. The goal of the training is to improve punctuation and grammar skills and to let the writing speak for itself. Participants learn the tools needed to express ideas clearly and persuasively to colleagues, stakeholders, and managers.
  - Excel Series Level I, II and III - We set employees up for success in this transition to new systems and new technology. These courses focus on the top features of the latest version of Excel, designed to streamline the creation of worksheets, manual calculations, reporting and charts.





SUNRISE LEADERSHIP ACADEMY



# marketing and communications

## Social Media

During fiscal year 2016/2017, Sunrise continued to increase its use of social media as a communications channel. The City has a Facebook fan base of nearly 2,500, in addition to more than 3,000 Twitter followers. These platforms proved especially useful immediately before, during, and after Hurricane Irma, when residents and other City stakeholders required timely and accurate storm-related information.

## Sunrise Leadership Academy

The City completed the ninth year of its award-winning Sunrise Leadership Academy (SLA), a hands-on civics program for students from Piper, Plantation, and Western high schools. Sessions were held monthly from October 2016 through April 2017, and culminated with graduation during a Sunrise City Commission meeting.

As in years past, students honed their leadership and networking skills – and completed a service-learning project. The SLA Class of 2017 collaborated with Village Elementary School’s entire fourth grade to create a “Kids’ Guide to Sunrise.” The colorful, kid-written publication showcased our City, helped boost writing skills, and exposed students to a range of businesses and future job opportunities. In other words, it was a hit!

## Youth Self-Expression

The City of Sunrise continued hosting its popular “Lyrical Lounge” Teen Open Mic Nights, which originated in 2014. Attendees include a talented array of student poets and musicians, as well as supportive audience members of all ages.

The Lyrical Lounge is an extension of the successful collaboration Sunrise has cultivated with the Jason Taylor Foundation – and part of the City’s now-established lineup of youth self-expression programs. Also included are the annual Word Up! Poetry Slam (which celebrated its ninth year in 2017), and an intensive poetry workshop held annually on Martin Luther King, Jr. Day.

# *economic development*

Economic Development is key to the future of our great City. City leaders play a critical role in this effort by implementing a locally-based vision, coordinated with public policies. There are very few communities of similar size, anywhere in the United States, that welcome the tens of millions of annual visitors that we do in Sunrise. Our regional assets set us apart from other cities with the 20,000 seat BB&T Center, Sawgrass Mills (the largest outlet mall in the continental United States,) and a 612-acre corporate office park. We take great pride in attracting major corporate investment, creating well-paying job opportunities, and growing tourism in Sunrise.

Sunrise is showing signs of a maturing City, a community that is nearing its buildout. As we enter this new phase or stage of life for our City, Sunrise will increasingly shift its attention and opportunities towards expansion and redevelopment projects. Sunrise is starting to see its older retail plazas explore alternative types of redevelopment including converting some centers to mixed use with a residential component. An example of this evolution are two redevelopment projects that were announced in 2017 that will convert underperforming retail developments to new multifamily apartment units: 288 apartment units will be built at Pine Plaza and approximately 200 units are planned for the former BJ's site, which will include new retailers and much needed improvements along Oakland Park Boulevard. Our strong economic development program continues to create thousands of jobs and places millions of dollars on the county tax rolls.



# economic development

**The City is home to Broward County's highest rate of hotel occupancy for the fifth year in a row. As demand for quality office, industrial, manufacturing and hospitality projects in South Florida increases, Sunrise is poised to become even more desirable to investors, residents and visitors for years to come. Below are some key accomplishments during FY 2016/2017:**

- In the City's Sawgrass Business and Entertainment District, existing property value has surpassed \$4 billion.
- The City's office market vacancy rate now sits below 8%, the lowest in decades, and commercial industrial space fell below 5% in 2017.
- The low vacancy rates and high demand pushed office lease rates above \$30 per square foot in 2017. This is good news, as the strength of the Sunrise office market has been the catalyst for developers to submit new plans for additional office projects for 2018 and beyond.
  - The City processed 542 new business licenses and over 5,000 renewals.
  - The City approved 8,273 building permits with a construction value of over \$196 million.
- In 2017, the culmination of businesses relocating and expanding in Sunrise resulted in the absorption of nearly 163,000 square feet of existing office space and over 800 new jobs.
- The largest office transaction in Sunrise for 2017 was Ford Motor Company's Software Division with 60,000 square feet and the potential to bring 300 new jobs to the community.
- American Express continued to ramp up staffing at their new regional headquarters in Sunrise. The total number of employees working at the 400,000 square foot facility now exceeds 3,000.
- Other key office expansions and relocations include:
  - Hamilton Funding (25,000 square feet)
  - Cable and Wireless Communications (24,000 square feet)
  - Aetna Healthcare (19,000 square feet)
  - Crown Castle USA (15,000 square feet)
  - US Navy (12,000 square feet)
  - Allergen (10,000 square feet)
  - Berkshire Hathaway (7,000 square feet)
- 2017 saw continued progress on Metropica, a billion-dollar mixed-use project that has received international attention. Construction of Metropica's \$72 million, 293-unit residential tower reached floor 11 of its 28 stories. This commercial, office, retail and multi-family project is expected to create over 5,000 jobs.
- In 2017, plans for Westerra, a mixed use development, were submitted and development is expected to begin in 2019.
- Sawgrass Mills, with nearly 3 million square feet of shopping and entertainment is second only to Walt Disney World as a tourist attraction in Florida. With the most amount of leasable retail space under one roof, Sawgrass Mills is the largest value priced mall in the United States. The success of Sawgrass Mills continued in 2017 with the mall opening popular restaurants such as Yard House, Texas De Brazil and Matchbox. Additional stores and a third state-of-the-art parking garage with approximately 1,400 spaces are expected to begin construction in 2018. Sawgrass Mills also announced plans for a new Seasons 52 restaurant.
- In 2017, strong interest from the hotel development sector continued as demand for corporate lodging and tourism in Sunrise stayed steady. Evidence of this can be found as development plans for a new 8-story, 170 room AC Marriot at Sawgrass Mills were approved by the City with an expected opening in Spring 2020.



# environmental sustainability: good and green



Sustainability has emerged as a best management practice for local, regional, state and federal government, as well as the private sector. For municipal business, sustainability is an approach to enhance efficiency through integration of environmental, economic and social considerations into programs, policy and planning.

## GOOD AND GREEN City of Sunrise

### Good and Green – Engaging our community in making every day Earth Day!

The City's Good and Green initiative invites everyone to join the City in making every day Earth Day by conserving resources and reducing waste, supporting a sustainable economy, and practicing stewardship. The Good and Green initiative markets programs such as water conservation and recycling and is a forum to launch new services and approaches such as the Broward County Property Assessed Clean Energy (PACE) program which offers financing for energy efficient and storm resilient property improvements. Featured Good and Green stewardship activities include Adopt-A-Street and our Be a Butterfly Hero

/ NatureScape sustainable landscaping promotions. The City of Sunrise places a priority on meaningful civic engagement and created the Good and Green Ambassador volunteer program that trains local teens and adults on how to share conservation best practices. Numerous volunteers have received Good and Green Ambassador training and have participated in community engagement and educational activities.

**Water Conservation** – For the fifth straight year, our Sunrise Water Utility is the leader in Broward County's Conservation Pays program for engaging customers in conservation by providing the most high efficiency toilet installations and other incentives that help our customers conserve water and save money. During the last fiscal year, 486 toilet rebates were issued at \$100 each, exceeding our goal of 360 by 35%! The rebates ensure that our customers are replacing older (pre-1994) inefficient toilets with EPA WaterSense certified toilets that use 1.28 gallons per flush or less – and these customers not only get the rebate, they also get on-going savings from reducing their water consumption!

## BE A BUTTERFLY HERO

**Be a Butterfly Hero** - The City boasts a Be a Butterfly Hero campaign which serves to educate folks about Florida Friendly Landscaping that emphasizes native plants that often require less water and maintenance and provide essential habitat for our native and migratory wildlife including imperiled pollinators.

There are more than 60 certified environmentally responsible "NatureScape" landscapes in Sunrise including 6 municipal properties – 12th Street Park, Fire Station 92 and the Public Safety Building that were certified in FY 2016/2017! Through our park improvements and landscape replacement, additional municipal sites are expected to achieve certification in the upcoming year. The City has a goal of seeing at least 150 more sites achieve certification from the National Wildlife Federation and be counted by the Broward County NatureScape program.



# environmental sustainability



**Sustainability Action Plan** - The City is working with City stakeholders to develop a Sustainability Action Plan to serve as a roadmap of strategic actions to help Sunrise continue to grow as a healthy, socially and economically vibrant and resilient community to live, work and play. The major steps to create this plan include our baseline assessment comprised of our greenhouse gas inventory of emissions from municipal operations as well as transportation, and our commercial and residential sectors. Next, together with stakeholders we will review the findings, set priorities, and develop cost effective strategies to achieve our objectives.

Over the past decade, the City of Sunrise has exhibited leadership by forming the Environmental Sustainability Advisory Board, dedicating staff to sustainability, and participating in regional and national initiatives such as the U.S. Mayors Climate Protection Agreement, the South East Florida Regional Climate Compact Mayor's Climate Action Pledge, and the Resilient Communities for America Agreement. These initiatives call for measures to track and mitigate carbon emissions, conserve resources, create healthy communities and enhance resiliency to sea level rise, severe weather, and drought.

The City is implementing Florida Friendly Landscaping practices in its own municipal grounds, roadways and parks and this year joined the national Mayors Monarch Pledge Leadership Circle, which recognizes communities that have taken meaningful steps to practice and promote sustainable landscaping.



**Waste Reduction and Recycling** - For more than 20 years, the City has actively promoted residential recycling, offering recycling collection programs for single-family houses as well as townhouses and apartment buildings. Over the past year, the City has increased its "recycle right" educational efforts through flyers, social media and through a "what does not belong in the blue bin" game that is brought to events and classrooms. In addition, the City hosts several popular events a year to provide residents with responsible disposal options for electronic waste and household hazardous waste.

**Adopt-A-Street** - The City of Sunrise is participating in Broward County's Keep Broward Beautiful Adopt-A-Street program that encourages local businesses, neighbors and organizations to Adopt-A-Street to enhance the appearance of our community and beautify our roadways. In return for adopting a half-mile or longer segment of a street and agreeing to pick up litter at least four times per year over a two-year period, a sign is installed to provide the group with recognition for their commitment to stewardship.



In 2017, four cleanups were conducted with the following organizations and businesses participating:

- Boy Scout Troop 705: North Hiatus Road below 44th Street
- Sarah's Personal Training: Northwest 8th Street
- Right Way Plumbing: Shotgun Road
- East Sunrise Residents Association: Northwest 68th Avenue

# grants

## Active leveraging of funds through Grants:



- Finance - Secured an additional \$54,163 in Department of Homeland Security (DHS) Public Assistance grant for labor expenses related to Hurricane Matthew's protective measures citywide for a total of \$127,619



- Fire - Awarded DHS Urban Areas Security Initiative (UASI) grant for purchase, programming, and installation of security card access control equipment at various fire stations - \$35,542
- Fire - Awarded DHS Regional Assistance to Firefighter grant with a total of eight (8) participating cities for the purchase of portable P25 compliant radios - \$722,273
- Fire - Awarded second consecutive year of Broward County Emergency Medical Services (EMS) Grant for the expansion of the PulsePoint Broward pilot program - \$28,000
- Fire - Awarded third consecutive year of Florida Department of Health EMS Grant for the purchase of two (2) automatic cardiopulmonary resuscitation (CPR) devices - \$30,000
- Fire - Awarded a skid pump equipment donation from the Firehouse Subs Public Safety Foundation-valued at \$11,355



- Police - Awarded DHS UASI grant for a portable elevated security platform, trauma kits for officers, and additional equipment - \$94,656
- Police - Received grant from Department of Justice (DOJ) Grant for bullet proof vests for officers - \$13,552
- Police - DOJ grant to purchase bullet proof vests for law enforcement - \$10,497
- Police - Received grant from the Florida Department of Transportation (FDOT) to support high visibility enforcement for pedestrian and bicycle safety - \$14,950
- Police - Received grant reimbursement from DOJ Grant for Missing Persons with Alzheimer's grant program - \$20,427.50



- Utilities - Awarded FDEP grant for the construction of the Sawgrass Wastewater Treatment Plant (WWTP) Reuse Distribution System Improvements project - \$500,000
- Utilities - Awarded Florida Department of Environmental Protection (FDEP) Legislative Appropriation Grant for the City of Sunrise's Stormwater Master Plan - \$450,000
- Utilities - Received grant from Florida Department of Environmental Protection (FDEP) for Shotgun Road Linear Park trail renovation - \$200,000
- Utilities - Awarded second consecutive Broward County Integrated Water Resources Plan grant funding for the construction of the Sawgrass WWTP Reuse Distribution Improvements project - \$200,000
- Utilities - Awarded FDOT Local Agency Program Grant for the construction of bike lanes and street improvements on NW 64th Avenue from Sunset Strip to West Oakland Park Boulevard - \$927,540
- Utilities - Received grant from the Florida Department of Transportation (FDOT) for NW 44th Street Bike Lanes project - \$580,663.84
- Utilities - Received grant from the Florida Department of Transportation (FDOT) for NW 136th Avenue turn lanes project - \$409,349



# local and national recognition

## The Best of the Best!

**Our world-class community achieves worldwide recognition! Sunrise offers its residents a variety of attractive, well-maintained neighborhoods - from private gated golf-course communities to quality rental properties. Sunrise also continues to provide its growing population with first-rate services, and is the county's recognized leader in providing quality-of-life facilities for residents.**

**The City offers numerous recreational opportunities, including a soccer club, golf course, a tennis club, a Senior Center, a ballroom and banquet facility, a theatre, an Art Gallery, playgrounds, and several municipal swimming pools! Sunrise is also home to eleven public schools, charter schools, three post offices, and a public library. As a world-class City, Sunrise has committed to making customer service a number one priority and ensures excellence in service that is sustainable and contributes to the overall satisfaction of our residents. The City is honored to be recognized for its commitment to excellence.**

- Awarded the Distinguished Budget Award by the Government Finance Officers Association (GFOA)
- Awarded the Certificate of Achievement for Financial Reporting for our Comprehensive Financial Report (CAFR) by the Government Finance Officers Association (GFOA)
- Tree City USA, for the 29th year
- Aquatic Safety Award – The aquatics program was awarded Jeff Ellis & Associates' prestigious "Silver International Aquatic Safety Award" for consistently exceeding the criteria for aquatic safety certification. The award is given only to those organizations scoring in the top 30% and is reflective of the staff's commitment to professional excellence and providing the highest degree of swimmer protection in the industry.



# MAINTAINING A SAFE AND DESIRABLE COMMUNITY

## *public safety*

Public safety is important to us and the City of Sunrise believes strongly in providing state-of-the-art resources and training to all public safety personnel. Both the Police and the Fire Rescue departments are focused on strengthening their problem-solving skills, community partnerships, keeping our community safe, and protecting life and property for all City of Sunrise residents and visitors.





It is the Sunrise Fire-Rescue Department's responsibility to protect the life and property of City residents and visitors. The Department's critical public safety mission is carried out 24 hours each day with specially trained personnel who perform fire-rescue, paramedic and fire prevention duties. In FY 2016/2017, they maintained a strong reputation and continue earning accolades.

## Fire-Rescue Department

**Peak Fire-Rescue Unit** - The Department deployed a Peak Hour Rescue Truck to enhance our Fire-Rescue operation and improve unit availability. This is a part-time truck that responds to rescue related calls during peak call times.

**Training** - The Fire-Rescue Department held live fire training at the Coral Springs Regional Training Institute to ensure that firefighters are skilled and experienced for any incident.

**Community Risk Reduction Program/Smoke Detector Distribution** - The Department continued their commitment to fire safety and prevention in the community by partnering with the American Red Cross to install over 1,000 smoke detectors. Fire Rescue personnel and the Red Cross team went door-to-door in Sunrise, providing home safety checks and installing hundreds of FREE smoke detectors for our residents. This program is successful due to the numerous volunteers from our Explorers Program, Local 3080, Community Emergency Response Team (CERT) Program, and Nova Southeastern University students.

**Technology** - Installed a new Fire Station Paging System for the Fire Department, and added Fire Station 39 to the City's Voice over IP (VOIP) phone system for efficiency and integration with the city-wide system.

**Collaboration** - Entered into a reciprocal use agreement with the City of Lauderhill for Fire-Rescue vehicle fueling.

In our continuing efforts to advance community-oriented policing, a new initiative designed to build trust and open communication between law enforcement and the community kicked off during FY 2015/2016. In FY 2016/2017 the Sunrise Police Department expanded upon community programs to reach out to our community. The following programs are illustrative of those efforts.

## Police Department

**Hiring** - The Police Department embarked on an aggressive hiring initiative at the beginning of 2017. The primary goal was to fill vacant positions created by retirements but to also ensure diverse hiring to employ a staff which reflects the demographics of the community. While maintaining the strictest of employment standards, the Police Department was able to hire 16 new police officers during 2017. Of those hired, 9 officers or 56% represented minorities within our community.

**Citizens Police Academy** - The Citizens Police Academy was an informative learning process that provided an opportunity for city residents to receive 12 weeks of classroom and field instruction regarding the various responsibilities and dangers facing our police officers. The academy also allowed attendees to look at what goes on behind the scenes at the Police Department and what it takes to keep our community safe. The attendees also had the opportunity to ride along with a police officer, attend a firearms course, and they participated in practical scenarios. At the end of the academy, the City held a graduation ceremony where each participant received a certificate of completion. Two classes were held in 2017 with a goal to create a stronger bond with our residents and business community.

**Community Block Parties** - The Sam's Club Community Block Party and National Night Out Against Crime are two community events that the Police Department held in 2017. The Sam's Club Community Block Party promotes police-community partnerships and provides a great opportunity to bring police and neighbors together under positive circumstances. National Night Out Against Crime is held in August and is a similar event designed to provide an opportunity for our communities to come together, build relationships and stand united against crime.

**National Coffee with a Cop Day** - Members of the Uniform Patrol Division participated in the National Coffee with a Cop Day that encourages police organizations to get out and interact with members of the community in a relaxed atmosphere in order to open dialogue. Four individual coffee establishments participated in this event.



**P.E. and Lunch with a Police Officer** - Uniform Police Officers partner with elementary schools and participate in physical education activities with students. Then the officers have lunch with the students in the cafeteria. The students and officers have a great time during these events.

**Community BBQ** - In our continuing efforts to advance community-oriented policing, this event is designed to build trust and open the lines of communication between law enforcement and the community. The community BBQ is an event advertised on social media where police set-up a barbecue on a street corner and basically have a block party. Police Officers serve food and drinks to the community, who in turn are able to interact with police officers in a casual setting. These BBQs have been a tremendous success.

**Lemonade Stand** - Similar to the community BBQ, the lemonade stand event is focused on school-aged children. The concept is simple; Sunrise police officers set up an impromptu lemonade stand outside of elementary schools at dismissal time. As students walked or bicycled home, officers would offer a cup of lemonade to them and engage in conversation.

**Bike Patrols** - Members of the Bike Patrol Unit patrolled neighborhoods on bicycles throughout the year. Officers engage with citizens in conversation and casual activities to build trust and relationships. This community-policing endeavor continues to be highly effective and well received by the community.

# FY 2016/2017: a year in review

Our employees provide essential government services that improve, strengthen and protect our community. We pride ourselves in delivering high quality services to make Sunrise a livable community where people enjoy raising their families and planning their retirement. Below are some highlights of key performance indicators during FY 2016/2017:



Transcribed **33** sets of minutes



Produced **694** public records requests

Processed and digitized **221** ordinances/resolutions

Opened **fifty** bids/RFPs/RFQs

Processed **4,843** lien inquiries



Recorded **546** documents

Wrote **80** Satisfaction of Liens

Processed **one hundred twenty five** applications for the City's 14 advisory boards

Destroyed **448.7** cubic feet of documents (374 boxes) and data pursuant to State Statutes



Registered lobbyists for **57** clients

Verified and monitored **one hundred eight** Form 1 filers



Completed over **4,500** I.T. Service Desk work orders

**134** Recruitments



**13,737** Job Applications

**291,359** Total number of job posting hits/views



**Seventy eight** New Sunrise Family Members

**56** Total number of Internal Promotions

**485** Volunteers

**26,000** Volunteer Hours



 1,219 facilities maintenance work orders

Held **two** surplus auctions which netted \$160,470

Assisted **12,480** visitors in Leisure Services

Assisted **36,715** customers on the phone in Leisure Services

 1,523 pavilion rentals

**2,548** meeting room reservations

**22,981** program registrations

Responded to 17,897 Sunshine 811 requests

**Nine** new commercial gas accounts

 Changed-out **253** gas meters

Processed **2,625** p-card transactions

 A Facebook fan base of nearly **2,500**

 More than 3,000 Twitter followers

Added **five hundred fourteen** vendors to the City's vendor database

**3,106** Purchase Orders

Procured over \$51,000,000 through various procurements processes

**4,769** New Code Compliance Cases

 **30,272** inspections were completed

**Seven hundred thirty six** Special Magistrate Code Compliance Cases

542 New Businesses

 **232** Properties Registered in the Abandoned Property Registry



*Special thanks to the Mayor and City Commission for your leadership and continued support, which enables us to continue along this path of success and great accomplishment.*

*I would like to recognize the Annual Report project team of Christine Pfeffer, Vincent Villanueva, and Emilie Smith, who prepared the report with information provided by all City Departments. This report highlights our many accomplishments, made possible through the dedication, hard work, and outstanding commitment of the City of Sunrise employees.*





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